TD AMERITRADE

Command Center 2.0
User Manual VERSION 1.2

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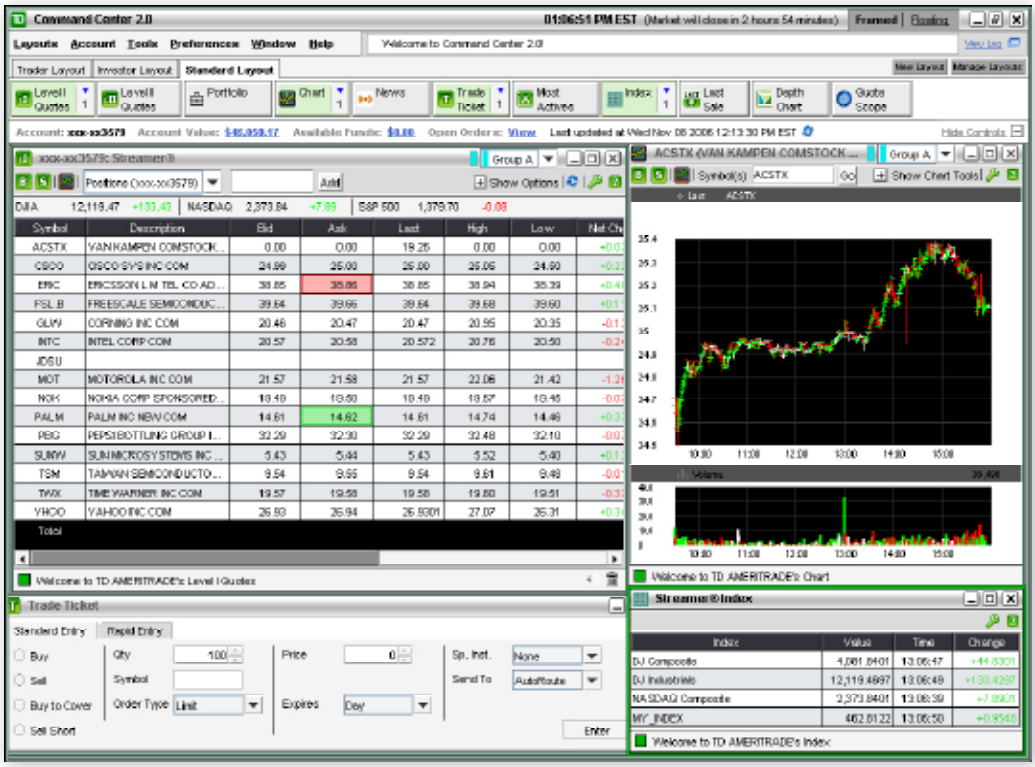
Command Center 2.0 Overview

What is Command Center 2.0, and how is it different from other products?

Command Center 2.0 is a customizable, desktop workstation that not only gives you fast access to all our streaming tools and your account information, but also lets you store different experiences you create so that you can quickly relaunch them whenever you want.



While other products give you access to real-time quotes, trading, account information, and intra-day and long-term research tools, CC2.0 lets you do all of this in a single, flexible environment according to your own personal style:

- Create, customize and save tool layouts to suit your different needs for trading, investing and conducting research
- Automatically save the details of each layout you create so that you can watch the market the way you want

Direct your CC2.0 experience with the Console, which is essentially a control panel that lets you:

- Launch individual tools, preset layouts of tools, and customized tool layouts you create, as well as the trade ticket
- See key account information (such as available funds and buying power), important notifications and current market data

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The Console's intuitive controls, pull-down menus and information display help create a complete, yet streamlined experience. Once you're comfortable with how CC2.0 works, go ahead and customize its features and functions—that's the best way to take advantage of all of its speed, power and convenience.

How do I customize Command Center 2.0?

Customizing your CC2.0 experience is simple:

- Open a layout you want to use (either a preset or custom layout you create)
- Add new tools to it or delete tools from it
- Organize the remaining tools the way you want onscreen, adjust their preference settings, and start using them for the task at hand

When you're done for the day—or ready to create a different layout for a different purpose—just close the layout and all your work will automatically save.

That's right, Command Center 2.0 will automatically remember what you did last. This feature is called Auto-Save, and it's active from the very first time you launch CC2.0. (You can turn it off and on again at any point.)

You can customize and save your experience in one of two ways: Either use the Console, or use the pull-down menus along the top of the Console (they're always there even if you've hidden the Console's other controls). With Auto-Save turned on—or by manually saving when it's turned off—CC2.0 will remember your settings:

- Launch single or multiple instances of individual streaming tools and the trade ticket
- Open existing preset tool layouts or customized layouts
- Use your mouse to drag individual tools where you want them onscreen
- Switch between display modes ("Framed" shows tools in a single window, "Unframed" shows them as independent windows)
- Activate linking between tools to watch a single equity from a variety of angles
- View and edit preferences

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Console

What is the console, and what can it help me do?

CC2.0's Console is a control panel you use to customize your onscreen environment. Inside that environment you can launch individual tools, combinations of tools (preset and customizable layouts), and see account information for the purposes of trading and research.

With the Console, you can:

- Open individual streaming tools, including
  - Watch Lists
  - Level II
  - Charts
  - News
  - Actives
  - Index
  - Last Sale
  - Depth Chart
  - Pattern Matcher
  - Option Chain
- Open other tools, such as
  - Portfolio
  - Trade Ticket
  - Quote Scope
- Launch, create and manage layouts
  - Four preset layouts (Classic, Standard, Investor, Trader)
  - Create up to seven customized layouts at any time
  - Quickly open, hide, and retrieve tools
- Adjust settings
  - Switch between Framed and Unframed display modes
  - Enable or disable Auto-Save functionality
  - Change font size, colors, and column width
- See your account information
  - Account number
  - Available funds
  - Buying power
- Read important notifications
  - The most recent message is abbreviated but expandable onscreen
  - View Log button displays all intra-session messages with one click
- See current time and time until market opens or closes

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What do the streaming tools help me do or see?

Watch Lists (Level I Quotes)
See the best bid and ask price for a stock, as well as other basic information (including its quote size, last trade, change, volume, high, and low), and create up to 49 watch lists (in addition to one for your portfolio)—each one can contain up to 50 ticker symbols (35 symbols for non-Apex clients).

Apex qualification is based on an average of five trades per month over a three-month period or a $100,000 total account value. Apex membership may also be granted on a free trial basis. Qualification is reviewed every three months. Professional access to real-time data differs.

Level II Quotes
With Level II, get an in-depth picture of a supply and demand for NASDAQ stocks, view regional quotes for listed stocks and options, and see different price levels, size, market maker IDs and exchanges for buy and sell sides of the market, as well as the most recently executed price.

Charts
Watch intra-day price and volume moves and perform technical analysis on intra-day historical data for a specific stock or option in regular or extended hours trading. Historical chart information is available for up to 15 years.

News
Follow breaking news with streaming headlines that you can filter—choose to see headlines about all available news, only "hot" news (deemed by third-party analysts to have the potential to move markets), manually entered ticker symbols, each equity in your account, all equities from a specific watch list, or every equity from all of your watch lists. (Requires a subscription.)

Actives
Look at real-time, most-active, top-ten lists of stocks and options within a wide range of intra-day timeframes for a snapshot of the number of trades or shares traded in intervals (as short as 1 minute or as long as an entire day).

Index
Choose from 27 different market indices to monitor in real time, or create your own index with a basket of stocks using equal, price or volume weighting. Click in an index's "trend" column to zoom in on current activity.

Last Sale
Get streaming time and sales information for the current trading day, along with a 10-minute price chart for a particular stock. A candlestick graph displays updates, last sale price, and volume information on the last 20 trades.

Depth Chart
View a streaming graphic that shows the supply and demand for a NASDAQ stock, using data from NSDQ (INET). Price analysis is available for any share amount you select, allowing you to gauge potential fill prices.

Pattern Matcher
This pattern recognition tool is designed to help you spot potential trading opportunities by:

- Finding securities that closely match well-known technical charting patterns, or

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• Finding securities that highly corrleate to the charting pattern of a particular symbol.

Go to the Pattern Matcher page of the web site's Trading Tools section to learn more—including detailed help information and a QuickStart Guide.

Please Note: TD AMERITRADE does not make recommendations or determine the suitability of any security, strategy or course of action, for you, through the use of Pattern Matcher. Your account it self-directed and any investment you make is solely your responsability. Please consult other sources of information and consider your individual financial position and goals before making an independent investment decision. Results obtained from Pattern Matcher are hypothetical and may vary with each use and over time. Past performance of a security does not guarantee future results or success.

Option Chain
A an option chain is a way of viewing options quotes and retrieving information pertaining to the marketable options for a particular security. In Command Center 2.0, you can view calls, puts, or calls and puts for an underlying security.

What do the other tools help me do or see?

Portfolio
Displays stocks in your account and their current value in a consolidated view (up to 17 columns of data to select from, including number of shares, price changes, and gain/loss values).

Trade ticket
Place orders quickly and easily using Standard or Rapid Order Entry (ROE). With ROE, orders can be entered via shorthand, or pre-populate the order ticket automatically with the ROE string.

• Select a symbol (type it or click on one from a portfolio, watch list or streaming tool display)

• Designate a buy or sell order

• Enter a quantity

• Complete the remainder of the ticket, as applicable, by choosing the order type, price, expiration, routing instructions, and special instructions.

• After submitting and confirming your order, it will be routed for entry into your account.

• To enable Express Trading, go to My Profile under Home.

• Please review every order placed with Express Trading prior to clicking the Place Order button. You are responsible for all orders entered in your account.

Quote Scope
A customizable graphical display helps you visualize market liquidity and provides one-click trading three different ways. Shows Level II data and color-coded price bands that expand and contract to reflect price, market size, and the market participant(s). (Requires a free Java plug-in, and a subscription to Level II is needed to see NASDAQ quotes.)

TD AMERITRADE does not recommend disabling the order preview screen when using this feature.
TD AMERITRADE is not responsible for orders placed inadvertently.

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What are the different ways I can open a tool?

There are three ways to manually open a tool:

- Click its dedicated button in the Console
- Select it from the Tools pull-down menu (located above the Console)
- Right-click your mouse and select it from the menu that appears

To automatically launch a tool or layout when CC2.0 launches, select the particular layout you want as your default using the Manage Layouts button (located on the toolbar of the Console).

How many multiple instances of a tool can I open?

The total depends on the tool you're using (see chart below).

TOOL	#
WATCH LISTS	1
LEVEL II QUOTES	6
CHARTS	6
NEWS	6
ACTIVES	6
INDEX	1
LAST SALE	6
DEPTH CHART	6
PORTFOLIO	1
TRADING TICKET	25
QUOTE SCOPE	1
PATTERN MATCHER	1

How do I open multiple instances of the same tool?

There are actually four ways to open multiple instances of the same tool:

- Click its dedicated button in the Console once for every instance you want
- If you already have one instance of the tool open, click the small, downward arrow located on the tool's button and select **Launch New Tool** from the pull-down menu—active instances of the tool can be brought to the front this way
- Select it from the Tools pull-down menu (located above the Console)
- Right-click your mouse and select it from the menu that appears

If you want to quickly see every open instance of a tool, go to the Window menu and select Show All Tools to simultaneously open every active tool (open and minimized), or open the Window menu and look through the **Active Tools** list.

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Layouts

What is a layout?

A layout is an organized group of tools you use together or separately to accomplish your tasks onscreen. Select one of CC2.0's built-in presets, or choose one of those you create for your own specific needs.

Preset layouts have dedicated buttons—you can create and save up to seven new layouts from scratch, each of which will have its own dedicated button, as well. Click the button for the layout you want to use, and the tools assigned to that layout will open up using the same onscreen location, preferences and settings it had the last time you used it.

The Auto-Save feature stores the current state of any layout before you close it, which means it'll launch with the same characteristics the next time you open that layout.

Characteristics stored by Auto-Save include:

- Data entered into a field
- Preference settings
- Linked or unlinked tool behavior
- Column width
- Type and number of tools open
- Location and size of tools onscreen
- Color and size of text

What are the preset layouts and what do they do?

There are four preset, or default, layouts: Classic, Standard, Investor, and Trader. All four were designed to address the most common trading strategies.

Classic This layout incorporates all the tools that were used in the old command center screen (Command Center 2.0's predecessor). It is packed with three Level II windows, as well as the trade ticket, the Message Log, Watch Lists, Portfolio, Open Orders, and News.

Standard This basic trading layout is a comfortable starting point for most users, whether you're watching the market, placing trades, or using it as a building block to create a custom view.

Investor Intended for researching long-term trades, Investor is very similar to Standard view, but it offers a slightly more long-term look at the market by replacing the trade ticket with Streaming News.

Trader Optimized for a slightly more advanced, intra-day view of the market thanks to Level II and Actives, the Trader layout is most useful for short-term trades and research.

TOOL	CLASSIC	STANDARD	INVESTOR	TRADER
WATCH LISTS	X	X	X	X
LEVEL II	X			X
CHARTS		X	X	X
INDEX		X	X	X
TRADE TICKET		X		X
STREAMING NEWS	X		X	
ACTIVES				X

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How do I launch a layout?	Open the Layouts pull-down menu and select the layout you want to use, or click the layout's button in the Console.
How do I create a layout?	Create a layout in one of three ways • Click the New Layout button • Open the Layout pull-down menu and select "New" • Select an existing layout and modify it Your layout settings will be saved automatically unless you disable the Auto-Save feature, in which case you'll be asked whether you want to manually save your new layout before you can exit it. If you enter a new name for a layout but fail to open any tools before closing it, the layout name will not be saved.
How do I set a default layout to open when I launch CC2.0?	Open the Layouts pull-down menu and select Manage Layouts, then select the radio button located next to the layout you want and click OK.
How do I edit the name of a layout?	Open the Layouts pull-down menu and select Manage Layouts, then highlight the name you want to edit, then click OK. You can't edit the name of a preset layout.
How do I delete a layout?	Open the Layouts pull-down menu and select Manage Layouts, click the Delete link next to the layout you want to delete, then click OK. (You can't delete preset layouts.)
How do I revert to the original default settings for a preset layout?	Open the Layouts pull-down menu and select Manage Layouts, locate the Reset link located next to the layout you want to change, then click OK.
Can I reset the default settings for a customized layout?	No, customized layouts do not have default settings—in fact, they are constantly being updated whenever you open, close, or move a tool onscreen. However, if you wish to prevent any changes from being saved without your approval, disable the Auto-Save feature (go to the Auto-Save tab in the Global Preferences window under the Preferences pull-down menu).
Can I change the color theme of a layout?	Yes, there are currently two different background color themes that you can choose between to dictate the foreground and background colors displayed within CC2.0—Snow, which is black text on a light background (the default), and Midnight, which is white text on a black background. To change the current color theme, go to the Preferences pull-down menu, select Global Preferences, then the Themes tab, then turn on the radio button of the theme you want.

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Templates Menu

What are templates, and how do I use them?

Templates are customized versions of the same tool that you can create. For example, you can reorganize a tool's columns, save that revised tool with a new name, then set it as your default template.

Templates can be created, saved, and managed via the Templates menu, located along the lower right corner of all template-enabled tools within Command Center 2.0.

Use the templates menu to:

- Create templates (New)
- Overwrite existing templates (Save As)
- Manage existing templates (Rename, Delete, and Set as Default)

How many different templates can I save for a single tool?

You can save up to 10 unique templates of a tool in addition to the "factory preset" (the settings that are used if you never customized a tool at all).

Which tools have the ability to create, save, and manage templates?

The following tools are enabled with template capability:

- Watchlists
- Level II
- Portfolio
- Charts
- News
- Actives
- Index
- Last sale
- Depth Chart
- Quote Scope

The following tools do not have template capability:

- Balances
- Open Orders
- Trade Ticket
- Message Log

Can individual layouts use different default templates for the same tool?

No, but if you have Auto-Save turned on when you use Command Center 2.0, the settings in use when you close a layout will be used the next time you open it. If you want tools within a layout to see a specific template when the layout opens, make sure those templates are in use prior to closing the layout.

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Can I overwrite the factory preset template?	No, but you don't need to keep it as your default template, either. Feel free to create, overwrite, rename or delete any of your own templates as you see fit. Just remember: If you delete a template, there's no way to undo it.
How do I change which template is the default?	To select another template as the default template, open the Templates menu, select Manage Templates, highlight the template you want to set as the default, then click Set as Default.

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Framed and Unframed Display Modes

What's the difference between Framed and Unframed?

The "Framed" and "Unframed" display modes are essentially different ways for you to see and use tools within a layout.

Framed mode (the default setting) displays all the tools you are currently using inside a single window. It is recommended for users with single monitor displays (using a 1024x768 resolution) and/or no immediate need to run and see other applications while using CC2.0—all other open documents or applications will be hidden (completely or partially) unless you resize the CC2.0 window or select them from your computer's desktop.

Unframed mode independently displays tools you are currently using. This means every active tool in a layout will be displayed separately—as opposed to being contained inside a single window—along with whatever else is on your desktop (open documents, desktop icons, etc). Unframed mode is recommended for use with multi-monitor displays or if you intend to use other applications at the same time.

How do I select the display mode I want?

CC2.0's default display mode is set to Framed, but you can switch to "Unframed" (and then switch back and forth between the two of them if you want) by opening the Preferences pull-down menu and selecting the mode (Framed or Unframed) you want to use.

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Linking Tools

What is linking?

Linking is when you create a relationship between two or more tools so that they watch the same symbol. It's a convenient way to simultaneously monitor a single security from a variety of tools for a more detailed perspective of what's going on with that security.

When you create a linked group, each of the tools in that group shares the same colored label, giving you a quick way to identify which tools on your desktop are focused on the same symbol.

How do I link tools?

You can add a tool to a group of linked tools via the "Link To" pull-down menu or the right-click menu on your mouse. Mac users can simultaneously press the Control key and click their mouse or trackpad.

Via the tool's pull-down menu

• Open the tool's pull-down menu and select the group you want to add it to (choose an existing group or create a new one by adding it to an unnamed one). Linked groups share the same label (name and color) to identify all the tools in the group.

• Add new tools to the linked group by opening them and assigning them to the group via the "Link" pull-down menu.

Via the right-click menu

• Right-click in the tool you want to link and select "Link To." Another menu will open at that point—select the tool to link to from that secondary menu. (If you right-click on a ticker symbol when you create the linked relationship, the tool you link to will open using that same ticker symbol.)

There are two ways to remove a tool from a group

• Select "Unlink" from the tool's pull-down or menu

• Select "Unlink" from the right-click menu

• Close the tool

Do I need to enter a ticker symbol into a tool before I can link it to other tools?

No, you can set up the linked relationship without entering a symbol. Once you've added your tools to the linked group, enter a symbol into any of them and they will all start watching it. (Linking tools via the right-click menu can only be performed from a tool that is already watching a symbol.)

How do I see an entire linked group at once?

Open the Window pull-down menu (in the Console) and select the group you want to see from the list of active linked groups.

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Auto-Save

What is Auto-Save?

Auto-Save is a practical feature that conveniently captures specific settings for a layout so that they are automatically recalled the next time you launch that layout.

Auto-Save is active from the first time you launch Command Center 2.0 and will remain active until you to decide to disable it; it can be turned on and off at any time by using the Auto-Save On/Off button located on the Console (or accessed via the Preferences menu).

What information and settings does Auto-Save keep track of?

Auto-Save remembers:

- data entered into a field, such as a stock symbol
- selections made in pull-down menus, checkboxes, and option buttons
- width and order of columns in a tool
- size and location of a tool within a layout
- number of open instances for the same tool in a layout
- color and size of text across every tool in a layout
- the color and size of text for an individual tool (this setting overrides the global color and size setting, but it will revert to the global setting if you close the tool)
- the state of the Console (its location, whether you hide or show the tool bar, and whether the tool button bar is visible or hidden)

(All of this information can be saved manually, as well, if you have turned off Auto-Save.)

How often does Auto-Save actually save a layout's information?

As its name suggests, Auto-Save automatically saves any new layout settings while you work, whether you've made any changes or not. This occurs every ten minutes, however if you close a layout, those settings will be saved at that time regardless of when your last Auto-Save update occurred.

Why should I use Auto-Save?

It's suggested that you leave Auto-Save on unless you want to manually update your layout settings every time you use CC2.0. It's a very practical way to make sure you don't have to start from scratch building the same layout over and over again. It's also a particularly convenient feature when you're fine-tuning how a certain layout works—you can keep tweaking until you get things just right, and all your hard work will be captured so that you can hit the ground running the next time you launch that layout.

How do I perform manual saves?

If you've already disabled Auto-Save and want to manually save your most current layout preferences, open the Layouts pull-down menu and select Save or Save As. (Save should be used if you want to overwrite the previous settings with the most current ones for the layout you're working in. Use Save As if you want to create a new layout—and retain the original settings for the layout you've been using.)

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How do I turn Auto-Save off?

There are two ways to turn off the Auto-Save feature:

1. Go to the Preferences pull-down menu, select Global Preferences, click the Auto-Save tab, then, turn off the radio button next to Auto-Save,

2. Click the Auto-Save On/Off link in the upper right corner of the Console, then.turn off the radio button next to Auto-Save.

If you want to be asked whether you'd like to save your work before closing a layout, check the box next to Prompt to save. If you don't want to be asked, leave the box unchecked.

To turn Auto-Save on again, repeat one of the steps above.

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Preferences

What preferences can I change?

The Preferences dropdown menu provides access to a variety of settings that let you adjust the way Command Center 2.0 is displayed.

Go to the Preferences pull-down menu to:

- Make global and/or layout-only changes to colors themes and font sizes
- Turn on/off Auto-Save and Framed/Unframed display mode
- Show/hide your account summary and layout tabs, tool buttons, and tool names in the Console

Note: To change the color scheme and/or font size in an individual tool without changing it in any other tools, click the settings icon in the upper right corner of the tool you want to adjust, then click the Display tab to select the color scheme and font size you prefer.

What can I do in Global Preferences?

As its name suggests, Global Preferences lets you switch the overall color theme of CC2.0—click the Themes tab, then select “Snow” (black text on a light background) or “Midnight” (white text on black background). Click the Auto-Save tab to turn on/off the Auto-Save function.

What can I do in Layout Display Preferences?

This is where you go to change the color scheme and font size for every tool within a specific layout.

What other things can I do from the Preferences pull-down menu?

The Preferences pull-down menu lets you turn on Framed/Unframed display mode.

It also lets you select whether any/all of the following elements are shown:

- Layout Tabs
- Tools Buttons
- Tool Names
- Account Summary

A checkmark next to any of these functions indicates that it will be displayed.

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Account Information

Where can I see my account information within Command Center 2.0?

You can see your account information displayed in the Console itself, or you can open the Account pull-down menu to access individual account-related screens.

Within the Console itself, your account information is displayed just beneath the tool buttons. Depending on the type of account you have (cash or margin), the following types of information may be displayed there:

- **Account Number** - Only the last four digits are revealed to protect your account's security—the preceding numbers are never shown (ex: xxx-xx1234)
- **Account Value** - The total current value of your account, with more details available (on the Account Balances screen) if you click on the displayed value
- **Open Orders** - Click the link labeled View to access the Open Orders screen, where you can see the number of orders entered and received, with specific details for each order available
- **Available Funds** - Displays the projected amount of funds you have available for making trades
- **Buying Power** - For margin accounts only, displays the amount of available funds that can be used to purchase fully marginable securities

Use the Account pull-down menu for access to five account-related screens:

- **Trade Ticket** - Go here to type in all the details of an order you want to enter into your account.
- **Account Balances***- Look at details about your account balances and buying power (includes tables showing your account balance, other balances, and buying power).
- **Portfolio** - Review all of the stocks, options, mutual funds and bonds currently in your account using a variety of customizable data fields
- **Message Log** - Show a complete list of intra-session system messages (orders entered, orders received, and error messages). Each new message is displayed as soon as it becomes available in both the Console and the Trading ticket (if you have it open).
- **Open Orders** - See a sortable list of all your open orders. Order details include the security's ticker symbol, the order action, price, quantity, order type, activation, special instructions and routing information, as well as the ability submit orders for cancellation.

**The Account Balance screen can include any or all of the following information, depending on the type of account you have and your specific holdings:*

Cash balance
Short Balance
Money market
Long stock value
Short stock value
Long option value
Short option value
Mutual fund value
Bond value
Account value
Combined value
Available for withdrawal
Pending deposits
Unsettled cash
Long marginable value
Short marginable value
Margin equity
Equity Percentage
Maintenance requirement
Available funds for trading
Non-marginable funds
Options buying power
Available funds
Stock buying power
Day trading buying power

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Trading

How do I open a trade ticket within the CC2.0 environment?

Choose one of a variety of ways:

1. Click the Trade Ticket button in the Console
2. Open the Account pull-down menu and select Trade Ticket
3. Right-click in any tool (Mac users should simultaneously press the “control” key and click their mouse, trackpad, or trackpad button)
4. Right-click on any ticker symbol listed in a tool, and a trade ticket pre-populated with that ticker symbol and your order entry defaults will appear
5. Click the B or S button on any applet when a ticker symbol is currently being displayed—the trade ticket will pre-populate with that ticker symbol along with your order entry defaults
6. Select the Buy or Sell icon from any right-click menu from any tool currently watching a symbol and a trade ticket will pre-populate with that ticker symbol along with your order entry defaults.

If you already have a trade ticket open in the background, you can bring it to the front by selecting it from the Active Tools subsection of the Window pull-down menu

How do I change the order entry defaults for the trade ticket?

To see or edit your order entry defaults, go to the Web site and select My Profile (located under Home on the main site).

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Open Orders

What is the Open Orders screen, and what can it tell me?

The Open Orders screen provides detailed information about any open orders placed from within Command Center 2.0. However, the Open Orders screen does not display information about orders placed on the Website or status information for orders that have been canceled or filled (either partially or completely). For details about all order activity—including order status and confirmation information—go to Order Status (under Trade) on the TD AMERITRADE Website.

Details for the following order information are displayed:

- Action
- Quantity
- Symbol
- Order Type
- Price
- Activation
- Special Instructions
- Routing

How do I access Open Orders?

You can access the Open Orders screen using any one of four different methods:

1. Open the Account dropdown menu and select Open Orders
2. Click the Open Orders button located in the Console
3. Click the Open Orders: View link located in the Account Status section of the Console
4. Select Open Orders from the right-click menu.

How do I cancel an order from the Open Orders screen?

1. Click the checkbox located next to the order you want to cancel (in the Cancel column).
2. Click Cancel, then click Confirm.

If you decide not to cancel an order you've already selected, click Undo All.

Please note: *Open orders may be filled while you are attempting to cancel them. Partial executions may also occur while attempting to cancel an order.*

How do I edit an order from the Open Orders screen?

1. Double-click on the order detail you want to edit.
2. Enter the new order information, then press Enter on your keyboard.
3. When your new order information is displayed, click Replace to prepare your new order for submission (or Undo All to prevent it from being submitted).

Please note: *Open orders may be filled while you are attempting to edit or cancel them. Partial executions may also occur while attempting to edit an order.*

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What order details can be edited?	You can edit the following order details: • Quantity • Order Type • Price • Expiration • Activation Price
Can I see confirmation messages in the Open Orders screen?	The Open Orders screen does not display confirmation messages. Confirmation messages are displayed in the Console, although they will be truncated if they're particularly long—go to the Message Log (its link is located in the upper right of the Console) to see complete confirmation messages from your current session.

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Option Chain

What is an option chain?

An option chain is a way of viewing options quotes and retrieving information pertaining to the marketable options for a particular security. In Command Center 2.0, you can search for the following option chains:

- **Calls** - An option contract under which the holder has the right to purchase the number of shares of the underlying security at a fixed price for a fixed period of time. It obligates the contract seller (if the buyer exercises) to sell the underlying security at a fixed price for a fixed period of time
- **Puts** - An option contract under which the holder has the right to sell the number of shares of the underlying security at a fixed price for a fixed period of time. It obligates the contract seller (if the buyer exercises) to purchase the underlying security at a fixed price for a fixed period of time
- **Calls and Puts** - This choice will return information for both calls and puts

How do I look up an option chain?

You can use the option chain search feature to retrieve information pertaining to marketable options for a particular security. To look up an option chain in Command Center 2.0:

1. Click the Option Chain button in the Console or right-click from anywhere in Command Center 2.0
2. Enter the underlying symbol.
3. Select the chain type from the following choices:
   - **Calls** - An option contract under which the holder has the right to purchase the number of shares of the underlying security at a fixed price for a fixed period of time. It obligates the contract seller (if the buyer exercises) to sell the underlying security at a fixed price for a fixed period of time
   - **Puts** - An option contract under which the holder has the right to sell the number of shares of the underlying security at a fixed price for a fixed period of time. It obligates the contract seller (if the buyer exercises) to purchase the underlying security at a fixed price for a fixed period of time
   - **Calls and Puts** - This choice will return information for both calls and puts
4. Select the range you would like to search from the following choices:
   - **In-the-money** - A call option is in-the-money when the market price of the underlying security is higher than the option's strike price. A put option is in-the-money when the market price is lower than the option's strike price
   - **Near-the-money** - Choosing near-the-money will display the three nearest strike prices above and the three nearest strike prices below the current price of the stock
   - **Out-of-the-money** - A call option is out-of-the-money if the market price is lower than the option's strike price. A put option is out-of-the-money if the market price is higher than the option's strike price
   - **All** - This choice returns information for all of the above ranges
5. Select the expiration for your search.

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6. If you like, you can enter a strike filter.

7. When you find the symbol you would like to trade, click the bid or ask to automatically fill the trade ticket.

How do I look up an option chain?

To view a streaming option chain, click the **Option Chain** button in the Console or right-click from anywhere in Command Center 2.0 and select **Option Chain**. You can stream a maximum of 4 expiration cycles at a time. Select or deselect the "Stream" check box to begin streaming or stop streaming a given expiration cycle.

How do I view a detailed option quote?

To view a detailed option quote, click the **Option Chain** button in the Console or right-click from anywhere in Command Center 2.0 and select **Option Chain**. From the option chain view, you can click on an option symbol to see a detailed quote.

Options are not suitable for all investors as the special risks inherent to options trading may expose investors to potentially rapid and substantial losses. Please read Characteristics and Risks of Standardized Options before investing in options

Pull-Down Menus

Some things you can do from the pull-down menus:

Layouts - Create, save and open layouts

Account - See balances, positions, messages, and open order information

Tools - Launch any available streaming tool

Preferences - Change global font size and color, show/hide labels and buttons

Window - Organize, display, close and link tools

Help - Read help and download the manual

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Right-Click Menu

What is right-click functionality?	Unlike the left button on a mouse, which can be used to do things like select an item or launch an application, the right button opens a set of completely different functionality (depending on the application you're using).
What if my Mac doesn't have right-click functionality?	Mac users who don't use a two-button mouse can access the right-click menu by simultaneously pressing the "control" key and clicking their mouse, trackpad, or trackpad button.
What right-click functionality is available in CC2.0?	When you right-click on a symbol in CC2.0, a pull-down menu of possible actions to take and tools to open will appear, including: **Buy/Sell** - opens a pre-populated trade ticket according to they symbol you're looking at and your stock order entry defaults (to see or edit them, go to the Web site and select My Profile (located under Home on the main site) **Order Status** - Launches a new page where you can view and sort orders according to type (open, pending, filled, canceled, expired) and/or date range, including executed portions of partially filled orders. You can also cancel or replace orders from this page. **Static Chart** - Launches a long-term chart (from 1 day to 10 years) with quote information and a host of indicators **Tools** - Open any of the tools currently available in CC2.0 (see descriptions in the Console chapter) **Trade Ticket** - Launch an empty trade ticket **Open Orders** - See details about your open orders **Account Balances** - Review your balance information **Message Log** - Read a complete list of intra-session system messages (orders entered, orders received, and error messages) **Settings** - Depending on the tool you're currently using, settings can help you manage watch lists, create alerts, organize fields, and select different display and view options. **Delete** - Removes the highlighted symbol from the tool you're using **Link To** - Lets you select another tool that will watch the same ticker symbol **Autosave On/Off** - Lets you enable or disable the feature (depending on its current state)

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Messages & Message Log

What types of messages can I read in the message log?	System messages are displayed in the Console, but if they're long they may be abbreviated—use the mouse to move your cursor over the message and the message will be displayed in its entirety. (If you have a trade ticket open when a message arrives, you'll also see it displayed there.) Open the Message Log (its link is located in the upper right side of the Console) for a complete list of intra-session system messages.
What types of messages can I read in the message log?	The Message Log displays all intra-session system messages sent to you—orders entered, orders received, and error messages.

Miscellaneous

Java/Minimum System Requirements	Java 5.0 or later is required. The following are the minimum operating system, browser, and display requirements for the PC and Mac platforms. (Other platforms such as Linux/UNIX may also be used, but the compatibility of some of our products may vary.) If you are having problems accessing parts of this site, we recommend that you update your browser to a more recent version.
Operating System Requirements	PC: Windows XP Macintosh: Mac OS 10.3.9 or later. (Please note: At this time, we do not support the Mac operating system for the Command Center, however some Mac users have reported running it successfully.)
Browser Requirements	PC: Microsoft's Internet Explorer 6 or later, Firefox 3.0 or later Mac: Safari 3.0 or later, Firefox 3.0 or later
Display Settings	Command Center 2.0 is designed for a minimum resolution of 800 x 600 and for a color depth of 16 KB. To change the color depth or resolution on a PC, go to Control Panel, select Display, and choose Settings. To change the color depth or resolution on a Macintosh with Mac OS 9, go to the Control Panel and choose Monitors. If you're using OS X, go to System Preferences and choose Displays.

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Loader Window

The loader window appears as soon as you launch Command Center 2.0, but unless you have trouble loading, will likely be gone before you even get a chance to see it. It basically provides you with a progress report while the application loads. Once the application has loaded, you need to keep the window open—you can minimize it so that you don't have to look at it, but do not close it or CC2.0 will shut down.

Debugger

The Debugger is an online tool enabled by TD AMERITRADE's Client Services team if you have a technical problem with CC2.0 that requires their assistance to resolve. In such situations, you will be instructed to look onscreen for a red "bug" icon—it looks like an insect—located in the Console's Help menu. Once you click on it, the Debugger application will launch and you will be taken through the necessary steps to solve whatever technical problem you are experiencing.

Status Tool

The Status tool is a small, square indicator located in the lower left corner of each tool that tells you about your current streaming connection. If the indicator blinks green, that means you are currently receiving real-time data. A yellow indicator indicates that the tool is attempting to connect to our server. A red square means you do not currently have a connection.

Click on the indicator at any time to see specific details about your connection as well as a host of details about the data you've received in the current session.

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